What to do about a Neighborhood Problem:

FIRST: Talk to your neighbor or property owner and ask for his/her cooperation.

THEN: If your "Good Neighbor" effort fails, call us (707 428-7587) and:

1. Identify the specific complaint or nuisance.
2. Give your name, address, and telephone number in order for us to obtain additional information if necessary.
3. Give the exact location of the problem. (street and house address)
4. Give specific description of complaints.
5. When reporting vehicles on private property, give vehicle license number, make of vehicle, color, and describe the violation.
6. Describe the type of debris (garbage, car parts, tires, etc.)

Complaints having an immediate health or safety hazard will be investigated within a few days in the order they are received. If the complaint is valid, we are then required to issue a preliminary notice to the resident and property owner, to give them the opportunity to correct the situation. If they do not, the City will take action to obtain legal compliance and/or the work to be done. This could include citations and/or towing of vehicles. This legal process may take from 30 to 120 days depending on the nature of the violation.

TELEPHONE NUMBERS

Emergency (Fire, Police, Medical)	**911**
POLICE DEPARTMENT	
Non-Emergency Dispatch	**428-7300**
7-Digit Emergency	**428-7373**
Code Enforcement	**428-7587**
FIRE DEPARTMENT	
Non-Emergency Dispatch	**428-7300**
Fire Prevention	**428-7550**
CITY OFFICES AND SERVICES	
Animal Services	**449-1700**
Building Permits	**428-7451**
Business Licenses	**428-7509**
Code Enforcement Unit	**428-7587**
County Health Dept.	**784-6765**
Crime Prevention Unit	**428-7673**
Graffiti Hotline	**428-7406**
Mosquito Abatement	**437-1116**
Neighborhood Watch	**428-7673**
Planning /Zoning	**428-7461**
Police/Traffic Unit	**428-7300**
Public Works	**428-7407**
Solano Garbage	**422-4244**
Streets/Trees/Signals	**428-7053**
Water/Sewer Problems	**428-7407**
Weed Abatement	**428-7065**

Complete list of City Codes can be found at www.fairfield.ca.go

Common City Codes Violations

Fairfield Police Department
Code Enforcement Unit
428-7587

The City of Fairfield City Codes help promote safe and healthy neighborhoods.
Following these guidelines will help to minimize blight and nuisance in your neighborhood.
This handout has been prepared to assist you in determining who and when to call for questions, complaints, or concerns in your neighborhood.
The following is a list of some common codes that are addressed regularly by the Code Enforcement Unit.

ANIMALS
All animal complaints including chickens, barking or loose dogs, cleanliness of the animal habitat, and vicious dogs should be referred to Humane Animal Services at 449-1700.

CARS/TRUCKS
1. Vehicles parked on the city streets must be in running condition. They must have current registration and insurance. Vehicles that are not operable, i.e. no wheels, no engine, no transmission or missing parts, can be towed by the City. To report an abandoned vehicle on a public street, call Police Traffic Unit 428-7300.
2. Vehicles may be parked in the driveway. If they appear abandoned, wrecked, inoperable or missing major parts you will be asked to repair the vehicle or remove it from public view. If not complied with, you may be cited and the vehicle can be towed.
3. You can perform **minor** repair on your personal vehicle in your driveway. It must be completed within 48 hours. Repair of automobiles is prohibited on the public right of way.
4. A vehicle cannot block a sidewalk or any other public right of way.

FENCES
There are zoning regulations for building a fence. You may obtain specifications from the Planning department. 428-7461

GARAGE/YARD SALES
You may hold two (2) garage or yard sales per calendar year. These sales can not last more than 4 consecutive days.
Complaints concerning garage/yard sale signage may be directed to 428-7648

GARBAGE
Any unapproved accumulation of garbage, trash or rubbish, appliances, car parts, old furniture, scrap materials, etc on private property **MUST** be removed. Garbage service is required for all residential and commercial establishments. Solano Garbage offers 2 free bulk pickups per year for Fairfield residents. 422-4244.

GARBAGE TOTERS
Toters **MUST** be stored out of public view by 10:00 p.m. the day of pickup.

GRAFFITI
The most effective response to this crime/ blight is quick removal. It is the property owner's responsibility for removal. The graffiti hotline is 428-7406.

HOME OPERATED BUSINESS
A valid business license and a "Home Occupation Permit" is required to operate a business from home. These can be obtained at the City's Community Development at 428-7509

ILLEGAL DUMPING
Dumping in public or private places is prohibited. To report dumping call the Police Dept. 428-7300 with the following information:

(Continued)

(Illegal Dumping—Continued)

1. Name and address of violator or vehicle license plate number.
2. Eyewitness testimony.
3. Physical description of violator

RODENT PROBLEMS
Problems with rodents or mold within the interior of your property call Resource Mgt at 784-6765.

RV's, CAMPERS, BOATS & TRAILERS
Recreational vehicles, campers, boats, and trailers may be parked on private property, on an improved surface only. No persons are permitted to live in or use these vehicles as an extension of the home.

OBSTRUCTION OF CITY PROPERTY
Obstruction and storage of personal property on city street, alley, or sidewalk is prohibited. This includes, basketball hoops, skate ramps and other personal items. To report trip hazards or for information on repair call Public Works at 428-7053.

STRUCTURES
Accessory Buildings are allowed with a permit and the proper setbacks. For information contact the City's Building Department at 428-7451
Vacant Structures are to adhere to the "Vacant House Standard". For information or a complaint call 428-7587.

STREETS OR ALLEYWAYS
If you see a street or public alleyway with abandoned appliances, trash or debris call Public Works at 428-7053

TREES AND SHRUBS
Overgrown trees and shrubs pose a hazard. Trees and shrubs must not encroach onto city sidewalks or streets. Fire hydrants must have 3 feet of clearance surrounding them. To report a violation call 428-7587.